



17-Nov-2023

Hamza Shafiq

has successfully completed

Introduction to Customer Service

an online non-credit course authorized by CVS Health and offered through Coursera

A handwritten signature in black ink, appearing to read "Ricky La", written over a horizontal dotted line.

Ricky La
Customer Service Expert

COURSE
CERTIFICATE



Verify at:
<https://coursera.org/verify/2CVCXQHW2XVR>

Coursera has confirmed the identity of this individual and their participation in the course.